

Customer Service / Inside Sales Manager Georgetown, KY | Full-Time | On-site

We are a Georgetown, Kentucky-based marketing and sales company with a strong 16-year track record of success. We're growing fast and looking for an experienced Customer Service Representative to join our customer service and inside sales team.

What You'll Do:

- Drive exceptional customer experiences
- Follow a proven sales process for success.
- Track and improve key metrics: call volume, sales conversions.
- Handle issues with professionalism, we serve many.
- 3+ years of inside sales or customer service leadership experience (call center or high-volume sales environment preferred)
 - Excellent communication and conflict-resolution abilities
 - Proficiency with CRM platforms, Microsoft Office, Phone Systems
 - High energy, positive attitude, and true passion for helping customers
 - Experience in being a reliable teammate.

Why Join Us?

- Competitive base salary + performance bonuses
- Monthly Healthcare Allowances
- Real opportunity to grow with a successful, locally owned company

Monday – Friday 8:30-5:00 EST.

- Fun, team-oriented culture in the heart of Georgetown, KY

Send resume and Cover-Letter to Steve@EquineandRanch.com